X. Record Management

A. Local Policy and Standing Orders

Each health department must have local policies and standing orders approved, signed, and annually updated by the health director, PHN administrator, TB nurse, and the local TB physician/medical consultant.

B. Clinical Records

- 1. Each health department must have a clinical record system that provides medical and legal documentation of services rendered including a recall system for required follow-up.
- Records must be clear, concise, and descriptive of the course of care for the
 patient. Documentation should include counseling, services rendered that are
 not documented elsewhere, services rendered on behalf of the patient, and
 follow-up attempted and/or completed.
- 3. Agency policy must define the types and location of various components of the complete record system.
- 4. The following forms may be downloaded from the TB Control website http://epi.publichealth.nc.gov/cd/tb/lhds.html#forms to be utilized as the department deems appropriate in their overall patient record system:
 - a. Tuberculosis Register Card (DHHS 2245)
 - May be used if health department finds it useful.
 - Provides an overview of patient status and services rendered.
 - Serves as a "tickler" or recall system for required follow-up.
 - Initiated on persons currently receiving services and placed in the register.
 - Filed in the clinical record upon termination of services or placed in a separate section of the register pending nurse consultant review.
 - b. Tuberculosis Drug Record (DHHS 1391)
 - Serves as a medical, legal record of drugs supplied.
 - Provides uniform record for all patients receiving TB drugs.
 - Initiated on all persons started on drugs and placed in the chart or a loose-leaf notebook in alphabetical order.
 - Reviewed at least weekly to recall patients due for refills.
 - Filed in the clinical record upon termination of drug therapy.
 - c. Tuberculosis Flow Sheet (DHHS 2810)
 - Provides documentation of monitoring for adverse drug reactions prior to providing refills.
 - Placed in the clinical record upon termination of drug therapy.
 - d. Tuberculosis Epidemiological Record (DHHS 1030)
 - Provides TB-related medical and epidemiological history.
 - Provides documentation of chest x-ray reading and medical orders.

- Provides documentation of patient education and consent/refusal for services.
- e. Record of TB Contacts (DHHS 1662)
 - Provides a summary of contacts identified and evaluated.
 - Initiated for each TB suspect/case that has contacts identified.
 - Placed in TB suspect/case clinical record upon completion of contact investigation.
- f. Record of Tuberculosis Screening (DHHS 3405)
 - Provides a record of the individual's tuberculosis status.
 - Provides a record of annual verbal screening for employment/residency requirements.

C. Obtaining Records from Other Providers

G. S. 130A-144 (b) requires physicians and persons in charge of medical facilities or clinical or pathology laboratories to permit the State Health Director and local health directors to obtain a copy of medical records pertaining to communicable diseases or conditions.

A written release signed by the patient is advised in all situations where possible, but is **not** legally required within North Carolina.

- 1. Substance Abuse Facilities:
 - a. Provide written release signed by the patient; or
 - b. Initiate a signed agreement between the substance abuse facility and the local health department for sharing of communicable disease patient information.
- 2. VA Hospitals require VA 10-5345 for records release.
- 3. N.C. Department of Corrections:
 - a. Request records/status reports of <u>current inmates</u> from the nurse at the inmate's prison unit.
 - b. Request records of released inmates from:

Medical Records Manager, DOP Health Services 2405 Alwin Ct, Raleigh, N.C. 27699-4268 Telephone: (919) 715-1570 or 919-715-1584 Fax: 919-715-1581

4. Sanitoria Records:

Patient records and x-rays from N.C. sanatoria are no longer available.

D. Transferring Records

1. No release is required to transfer records between health departments in North Carolina.

2. Interstate Transfer of Records:

- a. Obtain a signed release from the patient if possible (**not required** for transferring information necessary for patient follow-up).
- b. Call TB nurse in receiving jurisdiction.
- c. Prepare a summary (TST, x-ray, drug record, HIV status, M. tuberculosis cultures and susceptibilities).
- d. Forward information to receiving jurisdiction; the Interjurisdictional TB
 Notification Form
 can be found in this chapter or can be downloaded from the NTCA web site at http://www.tbcontrollers.org/resources/interjurisdictional-transfers/#.V46YCqKUJ-8

E. Record Retention

The following is paraphrased from the <u>Records Retention and Disposition Schedule</u>, <u>Local Health Departments</u>, <u>September 7, 2007</u>, <u>page 89</u>, <u>item 10</u>, including recent amendments, <u>published by the Division of Archives and History:</u>
http://archives.ncdcr.gov/Portals/3/PDF/schedules/Amendments/Local_Health_Departments_Amendment_20091030.pdf?ver=2016-04-29-124923-250

- 1. TB infection; no TB disease (TST positive; chest x-ray negative for TB)
 - a. **Retain** for the life of the individual:
 - Last x-ray interpretation;
 - TB Drug Record, if treated; and
 - HIV test results, if tested.
 - b. **Destroy** x-ray films 10 years after the last date of any health department services.
- 2. TB disease (treated as a clinical or laboratory confirmed TB case):
 - a. **Retain** for the life of the individual:
 - Last **x-ray film and** interpretation;
 - TB Drug Record(s);
 - Last M. tuberculosis culture result with susceptibilities;
 - HIV test results, if tested;
 - Summary of treatment; and
 - Hospital discharge summaries, if any.
 - b. **Destroy** all but the most recent x-ray film after 10 years.
- 3. **Destroy** all records and x-ray films
 - a. Upon death <u>if</u> more than 10 years after the last date of any health department services; or
 - b. When patient reaches 90 years of age **if** more than 10 years after the last date of any health department services.

F. <u>Tuberculosis Register Card (DHHS 2245)</u>

| | | 1 | ΓB Reg | gister Card | | | | | 1 _{dr. To} | | |
|-------------------|---|--|---------------------|------------------------------------|---------------|---------------|---------------------------------------|--------------------------|--|-------------|---------------|
| Patients | Address, Phone N | lumber & | SS#: | | | | | - | 36 | | |
| | | | | | | | | | | | |
| Date of | Birth: | Age: | | Sex: | Ethnicity: H | lispan | nic O | rigin? [| O Yes □ No | | |
| Race: | ☐ White ☐ Black | c □ Am | erican i | ndian/Alaskan | | | | cific Isla | | | |
| Patients | Employer: | | | | | | | rovider lumber: | | Co Code # | |
| PPD_ | mm Date: | | | H | V Status: | □ Po | sitiv | e □ N | egative | * / | |
| Suscep | tibility Results: 🗆 | Fully Sus | ceptible | □ Resistant | | | | | | | |
| Date | TB Status | Spu S | tum C | TB Drug(s |) Che Norn | est Fil | m Fir Abn Cav | ndings ormal N-Cav | Remarks | | Appt. Date |
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| DHHS 2 TB Cont | 245 (Revised 10/99) rol (Review 10/02) | VI: | Strecord Reorder | Systems, Inc. Call: (800) 992-9 | 925 | N.C. Divis | Depa sion o | rtment of Public I | f Health & Human Services Health/Epidemiology Section | N 82989A | v (|

Hemarks:

| | Contact Surveillance | | | | | | |
|--|----------------------|-----------------|--|-----------------------|----------------------|---|---------------|
| Name Addre & Pho Number, if same as co | not Age | Exposure | Date Mantoux Test/ mm Result | Date Chest Film | Date INH Begun | Remarks | Appt. Date |
| | | Close Casual | | | | | |
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| | | Close | | | | | |
| | | Close | | | | | |
| | | Close | | | | | |
| | | Close Casual | | | | | |
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| | | Close | | | | | |
| DHHS 2245 (Revised 10/99) TB Control (Review 10/02) | | Close | | | | N. A. | 182969 |

X - 6

G. <u>Tuberculosis Drug Record (DHHS 1391)</u>

H. Tuberculosis Flow Sheet (DHHS 2810)

I. <u>Tuberculosis Epidemiological Record DHHS 1030)</u>

J. Nursing Record of Tuberculosis Contacts (DHHS 1662)

K. Record of Tuberculosis Screening (DHHS 3405)

L. <u>Veterans Administration Records Release Form</u>

OMB Number: 2900-0260 Estimated Barden: 2 minutes

22 Department of Veterans Affairs

REQUEST FOR AND AUTHORIZATION TO RELEASE MEDICAL RECORDS OR HEALTH INFORMATION

Privacy Act and Paperwork Reduction Act Information: The execution of this form does not authorize the release of information other than that specifically described below. The information requested on this form is solicited under Title 38, U.S.C. The form authorizes release of information in accordance with the Health Insurance Portability and Accountability Act, 45 CFR Parts 160 and 154, 5 U.S.C. 552a, and 38 U.S.C. 5701 and 7332 that you specify. Your disclosurs of the information requested on this form is voluntary. However, if the information is understood to the security Number (SSB) (the SSN will be used to locate records for release) is not furnished completely and accountally, Department of Vestrans Affairs will be unable to comply with the request. The Veterans Health Administration may not condition treatment, payment, enrollment or eligibility on signing the authorization. VA may disalose the information that you put on the form as permitted by law. VA may make a "routine use" disclosure of the information as outlined in the Brivacy Act systems of records notices identified as 24VA19 "Patient Medical Report - VA" and in accordance with the VHA Notice of Privacy Practices Vou do not have to provide the information to VA, but if you don't. VA will be unable to records your request and serve your medical needs. Failure to furnish the information will not have any affect on any other benefits to which you may be entitled. If you provide VA your Sould Security Number, VA will use it to administer your VA benefits. VA may also use this information to identify vuterans and persons claiming or receiving VA benefits and their records, and for other purposes authorized or required by law. The Paperwork Reduction Act of 1995 requires us to notify you that this information collection is in accordance with the cleanner requirements of section 350? of the Paperwork Reduction Act of 1995. We may not conduct or sponses, and you are not required to recoped to, a collection of information unless it displays a valid ON

| ENTER BELOW THE PATIENT'S NAME AND SOCIAL SEC | URITY NUMBER IF THE PAT | IENT DATA CARD IMPRINT IS NOT USED. |
|--|---|---|
| TO: DEPARTMENT OF VETERANS AFFAIRS (Print or type name and address of health care facility) | PATIENT NAME (Last, First, Middle | initial) |
| | - | |
| | SOCIAL SECURITY NUMBER | |
| | | |
| NAME AND ADDRESS OF ORGANIZATION, INDIVIDUAL OR TITLE OF INDIVIDUAL TO WE | HOM INFORMATION IS TO BE RELEAS | IED |
| | | |
| VETERAN'S REQUEST: I request and authorize Department of Ve individual named on this request. I understand that the information to | | |
| DRUG ABUSE ALCOHOLISM OF ALCOHOL ABUSE TESTING | FOR OR INFECTION WITHHUMAN IN | IMUNODEFICIENCY VIRUS (HIV) SICKLE CELL ANEMIA |
| INFORMATION REQUESTED (Check applicable bex(es) and state approximate dates covered by each) | the extent or nature of the inf | ormation to be disclosed, giving the dates or |
| COPY OF HOSPITAL SUMMARY COPY OF OUTFATIENT TREATMEN | VT NOTE(S) OTHER (Spec | fy) |
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| PURPOSE(S) OR NEED FOR WHICH THE INFORMATION IS TO BE USED BY INDIVIDUAL | TO WHOM INFORMATION IS TO BE! | RELEASED |
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| NOTE: ADDITIONAL ITEMS OF INFORMATIO | N DESIRED MAY BE LISTED | ON THE BACK OF THIS FORM |
| AUTHORIZATION: I certify that this request has been made freel accurate and complete to the best of my knowledge. I understand the in writing, at any time except to the extent that action has already be Release of Information Unit at the facility housing the records. Red information may be accomplished without my further written author authorization will automatically expire: (1) upon satisfaction of the runder the following condition(s): | iat I will receive a copy of this en taken to comply with it. W isclosure of my medical recor ization and may no longer be | s form after I sign it. I may revoke this authorization, /ritten revocation is effective upon receipt by the ds by those receiving the above authorized |
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| I understand that the VA health care practitioner's opinions an other VA benefits or, if I receive VA benefits, their amount. The made at a VA Regional Office that specializes in benefit decision | ey may, however, be conside | VA decisions regarding whether I will receive red with other evidence when these decisions are |
| DATE SIGNATURE OF PATIENT OR PERSON AUTHORIZE | D TO SIGN FOR PATIENT (Attach auth | ority to sign, e.g., POA} |
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| FOR | R VA USE ONLY | |
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VAFORM 10-5345

USE EXISTING STOCK OF VA FORM 10-5345, DATED NOV 2004.

M. Interjurisdictional TB Notification Form Instructions

<u>Interjurisdictional Tuberculosis (TB) Notification -</u> National Tuberculosis Controllers Association Recommendations

I. Purpose:

The movement of TB patients from one jurisdiction to another is a unique challenge to public health providers and requires that health departments share information promptly in order to maximize the likelihood of continuity of care. To understand the scope and causes of lack of continuity, it is also incumbent on health departments to take responsibility for analyzing outcomes of TB patients that move. The Interjurisdictional TB Notification system will facilitate and standardize interstate communication to enhance continuity and completeness of care. It should also improve outcome evaluation of verified cases. These forms should replace other interstate notification forms currently in use. States may choose to use other forms for internal (intrastate) notification.

In most instances, TB notifications will be exchanged between state health departments. However, in some states these notifications may be best sent directly to local jurisdictions. For guidance on how to proceed with individual states, contact the state level Interjurisdictional Contact as indicated in the NTCA directory.

II. Definitions:

- A. Referring jurisdiction: The jurisdiction that initiates the interjurisdictional notification. For most Class 3 and Class 5 referrals, the referring jurisdiction will be the same as the reporting jurisdiction.
- B. Reporting jurisdiction: The jurisdiction that reports a Class 3 patient to the Centers for Disease Control and Prevention (CDC) and, therefore, counts the case in their jurisdiction.
- C. Receiving jurisdiction: The jurisdiction that receives the interjurisdictional notification.
- D. Class 2: Latent TB infection, no evidence of current disease
- E. Class 3: Verified active TB disease; in the US these would be cases that meet the CDC verification definition.
- F. Class 5: A suspected case of active TB disease.
- G. RVCT: The Report of Verified Case of TB is the national form used to report verified cases to the CDC.
- H. F/U 2: The Follow-up 2 is the national form used to report outcomes of verified cases to the CDC.

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III. Forms:

- A. Interjurisdictional TB Notification: Provides a standard array of information to be transmitted to new jurisdictions for Class 3 and 5 patients, contacts, and persons with latent TB infection (LTBI), and source case findings.
- **B.** Interjurisdictional TB Notification Follow-up: Provides a standard array of follow-up information to be transmitted back to referring jurisdictions.

IV. When to send an Interjurisdictional TB Notification:

Notifications should be sent by all jurisdictions for Class 3 and 5 cases. Notification is optional for contacts, LTBI convertors, LTBI reactors, and source case findings. In addition, notifications should not be sent for contacts, LTBI convertors, LTBI reactors, and source case findings unless reasonable locating information is available, usually consisting of at least a street address or phone number.

- A. Class 3 and 5 Patients: An Interjurisdictional TB Notification should always be initiated when a Class 3 or 5 patient will be moving out of the area for 30 days or more. Notification may be initiated for patients with shorter planned stays or less than 30 days of treatment remaining at the time of their move, at the discretion of the referring jurisdiction. For example, if a patient must continue DOT after they move, a notification should be initiated.
- **B.** Contacts: For <u>close</u> contacts to AFB smear positive or smear negative Class 3 pulmonary cases. If there are multiple contact to the same case, they should have individual notifications sent.
- C. LTBI Convertors: For documented convertors who have initiated treatment and who will be moving out of the area for 30 days or more. The results and dates of the last negative skin test and the first positive skin test must be entered into the Contact/LTBI section to provide information on when the skin test conversion occurred.
- **D. LTBI Reactors:** For Class 2 and 4 patients who have initiated treatment and who will be moving out of the area for 30 days or more. For Class 2 patients, include specific risk factors for disease progression to assist receiving jurisdictions prioritize follow-up.
- E. Source Case Finding: For investigation of close associates to a Class 3 index case when that index case has a clinical presentation consistent with recently acquired disease (e.g. children who are ≤ 3 years of age). Notifications should not routinely be sent to perform source case finding for a child with LTBI.

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V. Instructions for Interjurisdictional TB Notification form:

Indicate when key information is unknown or pending, do not just leave blank.

- A. Referring Jurisdiction Information: Complete all information to provide specific contact information for the receiving jurisdiction.
- **B. Referral Category:** Specify the type of patient referral. For verified cases, supply the RVCT number and State that reported to the CDC. This will allow the receiving jurisdiction to ensure the F/U 2 is sent to the reporting jurisdiction. Attach the RVCT form whenever possible. For classified immigrants attach pertinent overseas forms when available.
- C. Patient Information: Complete all information. If some elements are unknown, indicate this in the space provided. The Emergency Contact should be a relative or associate who is likely to have locating information about the referred patient.
- D. Clinical Information: When some or all of the laboratory information is pending at the time of referral, the referring jurisdiction should indicate this and update the information when available. To ensure rapid transfer of information, updates should be accomplished by faxing an updated Notification form or by calling the receiving jurisdiction. The TST information in this section should be used for cases/suspects only. Attach copies of laboratory and X-ray information whenever possible. The Other section should include additional types of tests including CT scans, NAAT tests attach copies of the reports whenever possible.
- E. Contact/LTBI Information: This section should be used for contacts, convertors, and reactors. The TB skin test #1 and #2 should be completed for all convertor referrals and for other referrals when appropriate. For contact referrals, exposure information should be completed to enhance appropriate investigation by the receiving jurisdiction.
- **F. Medications:** Complete as indicated. Supply adherence information that may be of importance to the receiving jurisdiction for appropriate patient management.
- G. Follow-up: All Class 3 and 5 referrals require an Interjurisdictional TB Notification Follow-up to be sent by the receiving jurisdiction. For other referral categories, the referring area should indicate if the Follow-up form is requested. Note that the ultimate decision to provide follow-up for contacts, convertors, and reactors is at the discretion of the receiving jurisdiction.

VI. When to send the Interjurisdictional TB Notification Follow-up:

A. 30-day status: At 30 days after notification was received, a status report should be sent to the referring jurisdiction. In instances when the patient is not located within 30 days,

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"lost" will be considered to represent the final disposition. If the patient is subsequently located, an update should be sent to the referring jurisdiction using the Follow-up form.

Some jurisdictions may not perform follow-up on contact, LTBI, or source case finding referrals. In these cases, the final status of "no follow-up performed" should be indicated. Follow-up should be performed and sent to referring jurisdictions for all Class 3 patients.

B. Interim status: May send if an interim update in status is appropriate.

C. Final status: When a final status is known.

VII. Instructions for Interjurisdictional TB Follow-up form:

A. Date Notification Received: Receiving jurisdiction should indicate the date the Interjurisdictional Referral was received.

B. Status:

30 days: At 30 days after notification was received, a status report should be sent to the referring jurisdiction. In instances when the patient is not located within 30 days, "lost" will be considered to represent the final disposition. If the patient is subsequently located, an update should be sent to the referring jurisdiction using the Follow-up form.

Interim: Should use whenever updated information needs to be sent to the referring jurisdiction.

Final: To be used at the time a final status is known.

- C. Return follow-up form to: The receiving jurisdiction should complete this information using the contact information provided on the original Interjurisdictional Referral form (or may use the Interjurisdictional Contact information from the NTCA Directory).
- D. Patient information: Complete as indicated.
- E. Case: Final outcome in the receiving jurisdiction will be indicated. The F/U 2 should be sent to the reporting jurisdiction. The original reporting area will be responsible for getting F/U 2 results to the CDC.
- F. Suspect: The receiving jurisdiction will indicate whether the Class 5 case was verified, and if so, the method of verification. In some cases, the referring jurisdiction may still be the appropriate jurisdiction to report the case. If so, the receiving jurisdiction should also provide a final follow-up status and F/U 2 to the reporting jurisdiction (see Case above). This section can also be used to provide follow-up information for individuals investigated as part of a source case finding.

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- G. Contact: Some jurisdictions may not provide follow-up on all contact referrals and should indicate, "No follow-up performed" on the 30-day status report. If follow-up is performed, indicate the final outcome. Whenever possible, the receiving jurisdiction should attach contact follow-up information including screening dates and results, as well as treatment dates and outcome. This will assist the referring area in completing contact information required by the CDC.
- **H. LTBI:** Some jurisdictions may not provide follow-up on all LTBI referrals and should indicate, "No follow-up performed" on the 30-day status report. If follow-up is performed and the patient is located, indicate the outcome. This section can also be used to provide follow-up information for convertors.

N. <u>Interjurisdictional TB Notification Form</u>

Interjurisdictional Tuberculosis Notification

| ☐ Verified case ☐ Suspect case | | | | | | | ot reported | | |
|--|--------------------|---------------------------------|---------------------|----------------|-------------|-------------------|---|--|--|
| Patient name | Last | | | | | Middle | _ Sex □M □F | | |
| AKA | Lan | | First | | | seare | _ | | |
| Date of birth _ | | Interpreter need | ed?□No□Y | es, specify | y language | | | | |
| New address | Number/Street/Apt. | | | | | | _ Hispanic □ No □ Yes Race □ White □ Black □ Asian □ Am.Indian/Nat.Alaskan. | | |
| | City/State/ZipCode | | | | | | : | | |
| New telephone (New health provi | | I □Known (name, ad | | | | | | | |
| Emergency conta | | | | | | | | | |
| | Relationship | | | | | | | | |
| Clinical informa | | this referred o | case/suspect | □inde | case for t | his contact | not applicable | | |
| Date of Collection | Specimen type | Smear | Culture | Susceptibility | | Chest X-ray | Other | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| S:4-(-) - 6 1: | | | :611 | | | | | | |
| Site(s) of disease: Data 1st pagating | | ry □Other(s) spec _/ □Not ye | | 1st nogati | ro aultura | / / | □Not wet | | |
| TB skin test #1:D | | _/Result | | | 2: Date | | Resultmm | | |
| Contact/LTBI In | | | st 🗆 Not Done | | | | | | |
| TST#l Date _ | //_ | | | T#2 Date | · | //_ | Resultmm | | |
| CXR 🗖 Not Dor | ne Date/ | / 🗖 1 | Normal 0 | ther: | | | | | |
| Last known expo | sure to index case | | Place/intens | ity of exp | osure: | | | | |
| Medications | this referred cas | e/suspect 🗆 th | is referred contact | LTBI , | D1 | | | | |
| Drug | Dose | Start date | Stop date | . 1 | | | te / / | | |
| | | | | | | | □ 2x W □ 3x W | | |
| | | | | Щ, | | Date/_ | | | |
| | | | | - 1 | | | ant drug side effects: | | |
| | | | | | Aunerence | proofems/signific | ant drug side effects. | | |
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| | | | | ╝. | | | | | |
| | | | | 1 | Patient giv | en days | of medication | | |
| | | | | | | | | | |
| Comments | | | | | | | | | |

O. <u>Interjurisdictional TB Notification Follow-up form</u>

| Interjurisdictional TB Notification Follow-up | □ 30-day status: □ located □ Interim □ not locate |
|---|---|
| Date Notification Received/ | Final |
| Return follow-up form to: | |
| Name Fax number | |
| Address City State | Zip Code |
| Jurisdiction Phone number | |
| Patient name Da | te of birth/ |
| Last First M.I. | |
| Sex | _ |
| ☐ Completed | |
| Moved to: address | |
| citycounty_ | state |
| Telephone () | |
| ☐ Lost (after initially located) ☐ Never located ☐ Uncooperative or refus | sed |
| □ Not TB □ Died □ Other: | |
| ☐ Suspect/Source Case Finding: | |
| ☐ Verified* by lab ☐ Verified* by clinical definition | |
| ☐ Verified* by provider diagnosis ☐ Not verified | *If verified, and referring jurisdiction will submit the |
| ☐ Other: | RVCT, complete Case |
| ☐ Contact (send local contact form, if follow-up performed): | outcome above |
| ☐ No follow-up performed ☐ Never located | ii |
| □ Evaluated: □ Class II □ Class III □ Class IV □ No infection | |
| ☐ Started treatment ☐ Continuing treatment | |
| Completed treatment Other: | |
| ☐ LTBI/Convertors: | |
| ☐ No follow-up performed ☐ Never located ☐ Started treats | ment |
| | |
| Comments: | |
| | |
| | |
| | |
| Person completing form Date co | ompleted/ |

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